

# Services Included in Adult Long-Term Care Programs – IRIS and Family Care



Wisconsin has public programs that offer services for older adults and adults with disabilities.

Some programs include:

- IRIS (Include, Respect, I Self-Direct).
- Family Care.
- Medicaid.
- Medicaid ForwardHealth card Services.

This handout shows which services are part of each program’s benefit package. Not all services are listed. The services you receive are based on your needs and other program requirements.

## Terms to know

Before you view the table of services, make sure you know what each term means.

### Yes

The program includes and pays for the service. The service may need to be approved first.

### Limited

The program includes the service but with some restrictions.

### ForwardHealth card

You must use your Medicaid ForwardHealth card to pay for the service.

### Medicare

You must use your Medicare plan to pay for the service.

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## Long-term care services

You may need one or more of the following long-term care services:

Long-term care services	ForwardHealth card Services (not part of a program)	IRIS <sup>1</sup>	Family Care <sup>2</sup>
<b>Care coordination</b> A case manager and nurse keep track of your health, safety, and services	No	Help from fiscal employer agent and IRIS consultant	Yes: nurse and care manager
<b>Adult day care or respite care</b> Services for adults who need social or health support and supervision	No	Yes	Yes
<b>Adult diapers, gloves, and other supplies</b> Medical equipment, items, devices, and supplies	Yes	ForwardHealth card	Yes
<b>Alcohol and drug treatment</b> Treatment for substance use disorders	Yes	ForwardHealth card	Yes
<b>Assisted living and residential care services</b> A home-like living setting that includes care, treatment, and supervision	No	Limited <sup>3</sup>	Limited
<b>Care coordination</b> A case manager and nurse keep track of your health, safety, and services	No	You coordinate your own care with help from a fiscal employer agent and IRIS consultant.	Yes
<b>Communication aids, translator, and interpreter</b> An item, device, or system that helps you communicate	Yes	Yes	Yes
<b>Counseling and therapy</b> Professional services and treatment	Yes	Yes	Yes

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<b>Long-term care services</b>	<b>ForwardHealth card Services</b> (not part of a program)	<b>IRIS<sup>1</sup></b>	<b>Family Care<sup>2</sup></b>
<b>Daily living skills training</b> Teaching skills that help you do daily tasks	No	Yes	Yes
<b>Home health or personal care</b> Services that help with daily tasks, such as taking medicine or bathing	Yes	ForwardHealth card or self-directed personal care <sup>4</sup>	Yes
<b>Home updates</b> Looking at current home and making improvements based on need	No	Yes	Yes
<b>Hospice</b> Care for a person with a terminal illness	Yes	Medicare or ForwardHealth card	Yes, Medicare, or Forward-Health card
<b>Job services</b> Support to get and keep a job	No	Yes	Yes
<b>Meals delivered at home</b> Prepared, healthy meals sent directly to your home	No	Yes	Yes
<b>Medical transportation</b> Transportation to get non-emergency, Medicaid medical services	Yes	ForwardHealth card	Yes
<b>Mental health, mental health day treatment, and community support programs</b> Coordinated professional care and treatment in the community	Yes	ForwardHealth card	Yes
<b>Non-medical transportation</b> Transportation services or items that give you access to community services and events	No	Yes	Yes

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<b>Long-term care services</b>	<b>ForwardHealth card Services</b> (not part of a program)	<b>IRIS<sup>1</sup></b>	<b>Family Care<sup>2</sup></b>
<b>Nursing home</b> Skilled nursing or recovery services	Yes	No	Yes
<b>Physical, occupational, and speech language therapy</b> Support that helps with movement, daily living, and communication skills	No	ForwardHealth card	Yes
<b>Self-directed goods and services</b> A service, support, or item that helps with a long-term support need	No	Yes	Limited
<b>Supportive home care</b> Help with daily tasks, such as eating, grooming, and house cleaning	No	Yes	Yes
<b>Wheelchairs and other equipment</b> Controls, equipment, or devices	Yes	ForwardHealth card	Yes

## Health and medical services

Health and medical services come from a doctor, nurse, or other qualified medical provider. These services include:

- Disease prevention
- Health maintenance
- Patient education

<b>Health and medical services</b>	<b>ForwardHealth card Services</b> (not part of a program)	<b>IRIS<sup>1</sup></b>	<b>Family Care<sup>2</sup></b>
<b>Dental care</b>	Yes	Pay with Medicare and ForwardHealth card	MCO (Managed Care Organization) coordinates. Pay with Medicare and ForwardHealth card.

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<b>Health and medical services</b>	<b>ForwardHealth card Services</b> (not part of a program)	<b>IRIS<sup>1</sup></b>	<b>Family Care<sup>2</sup></b>
<b>Doctor services</b>	Yes	Pay with Medicare and ForwardHealth card	MCO coordinates. Pay with Medicare and ForwardHealth card.
<b>Foot care (podiatry)</b>	Yes	Pay with Medicare and ForwardHealth card	MCO coordinates. Pay with Medicare and ForwardHealth card.
<b>Hospital</b>	Yes	Pay with Medicare and ForwardHealth card	MCO coordinates. Pay with Medicare and ForwardHealth card.
<b>Prescription medicines</b>	Yes	Pay with Medicare and ForwardHealth card (use Medicare Part D first)	Pay with Medicare and ForwardHealth card (use Medicare Part D first)
<b>Vision (includes eyeglasses)</b>	Yes	Pay with Medicare and ForwardHealth card	MCO coordinates. Pay with Medicare and ForwardHealth card.

## Notes

- <sup>1</sup> With IRIS, you use a budget to buy services, supports, and goods based on your approved IRIS plan. You may employ service providers yourself or work with an agency.
- <sup>2</sup> When you enroll in Family Care, you join a managed care organization. They make sure you get long-term care services. You choose your services and providers from a network.
- <sup>3</sup> You cannot enroll or remain enrolled in IRIS if you live in a nursing home or community-based residential facility.
- <sup>4</sup> If you need help with personal care tasks, you may qualify for IRIS self-directed personal care. It's a separate type of service that the program offers in addition to other services you receive through IRIS.

## Helpful reminders

- Estate recovery applies for Family Care, Partnership, PACE, and IRIS. It also applies to personal care paid for by Medicaid card services and nursing home paid for by Medicaid.
- With Family Care, all providers must contract with the managed care organization.
- If you have Medicare or are covered under a private health care insurance plan, those plans will be billed before Medicaid because Medicaid is the payor of last resort.

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