

DEMENTIA CARE GUIDING PRINCIPLES TRAINING POLICY		
Policy #: 03	Date of Approval:	Date Policy is Effective:
Responsible Person: ADRC Regional and Office Managers	Author: Becky Dahl, Regional Manager	
Reference: Wisconsin Dementia Care Guiding Principles	Approved By:	
Cross Reference: Wisconsin Dementia Care Guiding Principles 2015 Wisconsin Department of Health Services		

Purpose

The Wisconsin Dementia Care Guiding Principles represent the fundamental values associated with a high quality, dementia-capable system of care for people living with dementia. The Guiding Principles create a foundation for professional practice and guidance for those living with or caring for a person living with dementia.

Establishing dementia care guiding principles is essential to people living with dementia, their family and their community, healthcare and social service providers and staff and other organizations and stakeholders. The Guiding Principles provide a common language to assure consistency across the State of Wisconsin, and enhance the understanding of rights, responsibilities and available supports necessary for a dementia-capable Wisconsin. All the Guiding Principles are equally important and are not intended to stand alone. They have developed to service as an integrated whole with the collective purpose of facilitating a dementia-capable Wisconsin.

Policy

This policy will ensure the ADRC of Eagle Country shall integrate the Department's Dementia Care Guiding principles into all services it provides to ensure people with dementia can continue to live the highest quality of life possible with the highest degree of independence and choice. All ADRC will be knowledgeable of the Dementia Care Guiding Principles and how to implement these principles into their daily interaction with customers.

Procedure

The ADRC of Eagle Country will provide information and assistance and options counseling to people with dementia and their families' consistent with the Department's Dementia Care Guiding Principles. Staff providing information and assistance and/or options counseling shall be trained annually on and be knowledgeable of the Dementia Care Guiding Principles and how these principles are integrated into the ADRC services.

The Regional Manager and/or Regional Dementia Lead will review and discuss the Department 2015 Wisconsin Dementia Care Guiding Principles booklet with all I & A staff annually at a regional I & A meeting. This review and discussion will also include:

- Interactive resources available such as videos for example: “Alive Inside” , “I Have Alzheimer’s Disease” to engage staff and share such resources
- I & A staff will become familiar with the Dementia Care Guiding Principles booklet and list of resources at the end of each guide. Each office will have an adequate supply of booklet as a resource guide.
- Discussion of all resources in the region for persons with dementia, their families and caregivers: staff will be thinking about the broader aspect of activities, services and supports such as recreational and physical activities, support groups, support for caregivers etc...
- Discussion of needs and gaps in services for persons with dementia, their families and caregivers
- Staff will review the regional power of attorney packets to discuss current and future legal and financial decisions to assure that the person wishes and preferences, value as a person, and his/her experiences and relationships are not overlooked and diminished.
- I & A staff will discuss successes and challenges in Memory Screening. A SAMS report of Memory Screening will be run every 6 months to ensure the region continues to offer and administer this tool.
- I & A staff will continue to evaluate the resources available in the resource library for ease of access and current information
- I & A staff will be familiar with other statewide resources developed: Dementia-Friendly Communities Toolkit, multiple training opportunities, Dementia Friendly Employer Toolkit, Wisconsin Music and Memory Program and strategies to enhance quality of life in care facilities,

Regional Manager and/or Office Manager and/or Regional Dementia Lead will ensure all ADRC and Aging staff receive the training on serving persons with dementia and their families and caregivers by standards set through “Purple Angel”. Offices will display the “Purple Angel” in visible locations.